



## LIMITED WARRANTY (MOBAR)

### ONE-YEAR LIMITED WARRANTY (PARTS, LABOR, AND FREIGHT); TWO-YEAR LIMITED WARRANTY (PARTS ONLY); THREE-YEAR LIMITED WARRANTY (SEALED SYSTEM - PARTS, LABOR, AND FREIGHT YEAR ONE, PARTS ONLY YEARS 2-3)

1. This Warranty is made by Dometic Corporation to the purchaser who acquires and has the original purchase receipt from a Dometic-authorized seller for the Dometic Mobar Product ("Dometic Product") for installation and operation within the continental United States and Canada.
2. WARRANTY PERIODS (Purchaser should retain a copy of the dated purchase receipt as evidence of the date of purchase):

#### A. PERSONAL USE

- i. FIRST YEAR LIMITED WARRANTY (PARTS, LABOR, AND FREIGHT): This Limited Warranty covers flat-rate labor, specified parts, and freight for a period of one (1) year from the date of purchase by the Original Purchaser.
- ii. SECOND YEAR LIMITED WARRANTY (PARTS ONLY): Following the initial one (1)-year Limited Warranty period, the second remaining one (1) year period of the Two-Year Limited Warranty period covers replacement parts ONLY. Coverage during the second year of the Limited Warranty period is for parts only; in that second year, the Original Purchaser is responsible for all labor and freight costs.
- iii. THREE-YEAR LIMITED WARRANTY (SEALED SYSTEM): The Limited Warranty for the sealed system (compressor condenser, dryer, connecting tubing, evaporator) on the Dometic Product is three (3) years. During the first year, coverage is for parts, labor, and freight. During the second and third year, coverage is for parts only; the Original Purchaser is responsible for all labor and freight costs during the second and third year.

#### B. COMMERCIAL USE

- i. 60-DAY LIMITED WARRANTY (PARTS, LABOR, AND FREIGHT): This warranty applies to applications where use of the Dometic Product extends beyond normal residential use. Examples would include, but are not limited to, catering services, bed/breakfasts, and courtyard food/beverage establishments, where the products are warranted to be free from defects in materials and workmanship for 60 days from the date of purchase. Original dated purchase receipt and/or invoice is required.

SERVICE CALL CHARGES TO PRODUCT LOCATION ARE NOT COVERED UNDER ANY PORTION OF THIS LIMITED WARRANTY

3. WARRANTY: The Dometic Product shall be free from defects in material and workmanship at the time of sale and under normal use. All Dometic Products are warranted only when installed per the Seller's installation instructions. This Warranty does NOT cover conditions unrelated to the material and workmanship of the Dometic Product. Such unrelated conditions include, but are not limited to: (a) damage to the Dometic Product at the time of original receipt of the Dometic Product but not reported within 10 days of ownership; (b) failure or damage caused by storms, rain, lightning, or any acts of God; (c) faulty installation or installation that does not comply with the Seller's instructions and any damage resulting from such; (d) damage or failure caused by installation of accessories not manufactured and marketed by the Seller or any non-Dometic parts that are installed as replacement parts; (e) the need for normal maintenance and any damage resulting from the failure to provide such maintenance; (f) failure to follow Seller's instructions for use of this Dometic Product; (g) any accident to, or misuse of, any part of the Dometic Product and any alteration by anyone other than the Seller or its authorized representative; (h) cosmetic issues caused during installation; (i) normal wear, including scratches or dents; (j) radio frequency interference (RFI) or electromotive interference (EMI); (k) adjustments to controls, door reversal, cleaning the condenser or other routine maintenance; and (l) Dometic Product abuse.
4. WARRANTY COVERS DOMETIC COMPONENT PARTS: All Dometic component parts are covered under this Limited Warranty except consumable items such as, but not limited to, light bulbs.
5. WARRANTY REMEDY: In order to obtain the benefits of this Warranty, the Original Purchaser has the following two options during the WARRANTY PERIODS:
  - a. Preferred option: Deliver the Dometic Product for inspection to the nearest Authorized Dometic Service Center during the Warranty Period. To obtain the location of the nearest Authorized Dometic Service Center, refer to <https://www.dometic.com/en-us/find-a-dealer>. The Authorized Dometic Service Center will work with the Seller to confirm Warranty coverage if a Seller defect is identified. CONFIRM THE SERVICE CENTER IS AN AUTHORIZED DOMETIC SERVICE CENTER. DURING THE INITIAL ONE (1)-YEAR WARRANTY PERIOD, DO NOT PAY THE SERVICE CENTER FOR WARRANTY REPAIRS. DURING THE REMAINING TWO (2)-YEAR or THREE (3)-YEAR WARRANTY PERIODS, AS APPLICABLE, THE ORIGINAL PURCHASER IS RESPONSIBLE FOR ALL LABOR AND FREIGHT COSTS.
  - b. Second option: If it is not feasible under the circumstances to deliver the Dometic Product to an Authorized Dometic Service Center, please call 1-888-819-0667 for additional Warranty assistance. You may also e-mail your service related questions to [mobar.usa@dometic.com](mailto:mobar.usa@dometic.com) for US service inquiries, or [mobar.ca@dometic.com](mailto:mobar.ca@dometic.com) for Canadian inquiries.

#### PROTECTION FOR YOUR NEW INVESTMENT

We appreciate that you have chosen to purchase a Dometic product for your recreational vehicle and we want to help you protect this wise investment. We at Dometic, back our products with one of the most comprehensive warranties in the industry. Register your product online at: [dometic.com/en-us/product-registration](https://www.dometic.com/en-us/product-registration).

**Dometic Corporation**  
Customer Support Center  
5155 Verdant Drive  
Elkhart, Indiana 46516  
**1-888-819-0667**  
Register Your Product @  
[www.dometic.com](https://www.dometic.com)

Form No. 3317859.000 (03/21)  
(French 3317861.000)  
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6. Any item returned in the manner described in paragraph 5 will be examined by the Authorized Dometic Service Center. If it is found that the returned item was defective in material or workmanship at the time of sale, the Authorized Dometic Service Center will contact the Seller for Warranty coverage. During the initial two (2)-year Warranty Period described in Paragraph 2 above, the Seller shall repair or replace the Dometic Product, or at Seller's sole option, refund Original Purchaser's purchase price. If the Seller determines that repairs to the Dometic Product are to be made, then only authorized Dometic parts will be used.
7. The Seller does not authorize any person or company to create any Warranty obligations or liability on its behalf. This Warranty is not extended by the length of time which you are deprived of the use of the Dometic Product.
8. **IN NO EVENT SHALL SELLER BE LIABLE FOR EITHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS INCLUDES ANY DAMAGE TO ANOTHER PRODUCT OR PRODUCTS RESULTING FROM SUCH A DEFECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.**
9. **ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**
10. **THIS WARRANTY GIVES SPECIFIC LEGAL RIGHTS, YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.** No action to enforce this Warranty shall be commenced later than ninety (90) days after the expiration of the Warranty Periods. Claims that have been improperly denied or have been improperly performed must be submitted in writing to the Dometic Warranty Department at the address for Dometic Customer Support noted on this Limited Warranty.

**PROTECTION FOR YOUR NEW INVESTMENT**

We appreciate that you have chosen to purchase a Dometic product for your recreational vehicle and we want to help you protect this wise investment. We at Dometic, back our products with one of the most comprehensive warranties in the industry. **Register your product online at: [dometic.com/en-us/product-registration](http://dometic.com/en-us/product-registration).**

**Dometic Corporation**  
Customer Support Center  
5155 Verdant Drive  
Elkhart, Indiana 46516  
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